



# Newbold Surgery Patient Participation Group



## Minutes of the Meeting Thursday 17<sup>th</sup> March 2022

The practice received a message from Sue Jenkinson our PPG secretary to inform us that sadly she recommended this evening's meeting be cancelled due to personal illness. It was agreed that since the October meeting when the dates were originally agreed there appears to be little appetite for the meeting and no member contact. It is hoped communication will improve and our wonderful group will survive this little blip and get together again soon.

As the meeting had been advertised both online and in the waiting room, Rachael waited in surgery before leaving to ensure no new members attended.

Apologies for the inconvenience from both Sue and the Practice were recorded.

### Practice Update

**Staff News** - This month sees the sad departure of our Salaried GP Dr Dami Ijasusi. We will miss him greatly and are currently advertising for his replacement. We would like to wish Dami every happiness in his new venture.

We see the arrival next month of our new GP Registrar Dr Benedict Daudu who is joining us for his first placement in General Practice. If you see him in the building, please say Hi and make him feel welcome.

We are also due to welcome 2 new members to the admin team. Sadly, in February one of our advanced administrators Mel, left the practice. Advertising, shortlisting, and interviews have taken place and we hope to complete the recruitment process very soon bringing our Reception and Admin team back up to full numbers. We have been short staffed since 2020 and struggled to recruit during the Pandemic so we look forward to having a full complement of staff again to ease the pressure and improve patient experience.

Sadly, this month we will also say a fond farewell to our Health Care Assistant Jane who is due to retire at the end of the month. Recruitment is also taking place for Jane's replacement who should start with us in April or May.

**General** - The practice is coming up to year end therefore there is a flurry of activity everywhere with staff frantically trying to meet year end deadlines and targets. We are proud of the achievements we have accomplished over the last 2 years. General Practice has been under extreme pressure, but our practice has survived! Staff have supported one another, and our patients have been absolutely amazing. We thank you all for your understanding, kindness, positive comments, and support during such a testing time.



Members are invited to let Rachael know if you would like to change the format this year. We could add it to the agenda at the next meeting and then agree as a group the most preferred options. Let's not lose touch, the group is too valuable to lose! Maybe we need cake as an incentive? 😊 We hope to see everyone again soon.

**Date and Time of Next Meeting:**

Thursday 19<sup>th</sup> May 2022 – 6.30pm in the Waiting Room